

Town Council

24 September 2024

Outside Body Update - Fred Winter Centre

Councillor Rashwan

Here is a brief update:

- All 15 rooms are currently full which takes us up to 27 people having access accommodation with us since we opened.
- This includes 12 moves on from the accommodation; 8 of which moved on positively into long term accommodation.
- In response to feedback, we have recruited into the role of a 'FWC Navigator'. Part of their role is to greet people as they enter the building and help connect them to the services they're looking for.
- The Café has now started running cooking training session from the kitchen in the afternoons. These have proved popular and we're going to be expanding the session.
- Jon, the previous centre manager, has moved on to a new role and we're in the process of recruiting to fill this vacancy. Interim management arrangements are in place with a manager familiar with the Centre/Service overseeing operations in the short term until a permanent manager is found.