



SOCIAL MEDIA POLICY

**For Members of
Stratford-upon-Avon Town Council**

1. About this policy

- 1.1 This policy is in place to assist Members of the Council to minimise the risk of being found to have breached the Members' Code of Conduct through their use of social media.
- 1.2 This policy deals with the use of all forms of social media, including Facebook, LinkedIn, Google+, Wikipedia, Whisper, Instagram, Vine, Tumblr and all other social networking sites, internet postings and blogs. It applies to use of social media whenever you are acting in the capacity of a councillor as well as personal use in your private capacity that may affect the Council in any way.
- 1.3 The Council may amend this policy at any time.

2. Personal use of social media

Personal use of social media is permitted by means of the Council's computers, networks and other IT resources and communications systems provided that all usage is undertaken in a responsible manner. Members should never use their @stratford-tc.gov.uk email address to set up social media accounts.

3. Prohibited use

- 3.1 You must never make any social media communications that could damage the Council's interests or reputation, even indirectly.
- 3.2 You must not use social media to defame or disparage the Council, other members, the Council's staff or any third party.
- 3.3 You must not harass, bully or unlawfully discriminate against other members, the Council's staff or any third party.

- 3.4 You must not make false or misleading statements; or impersonate other members, the Council's staff or any third party.
- 3.5 You must not do anything to jeopardise the Council's confidential information and intellectual property. Please do not include the Council's logos or other trademarks in any social media posting or in your profile on any social media.

4. Guidelines for responsible use of social media

- 4.1 Councillors must exercise caution when using social media, as there is often no clear distinction between personal and official posts. The Code of Conduct applies whenever you can be identified as a councillor and the public will generally associate councillors with their role at all times.
- 4.2 You must be respectful to others when making any statement on social media and be aware that you are personally responsible for all communications (including posting or sharing images and sharing other content online) which will be published on the internet for anyone to see.
- 4.3 You must ensure that your profile and any content you post is consistent with your capacity as an elected representative of the Council.
- 4.4 If you are uncertain or concerned about the appropriateness of any statement or posting, please refrain from posting it until you have discussed it with the Monitoring Officer.
- 4.5 If you see social media content that disparages or reflects poorly on the Council, other members, the Council's staff or any third party, please contact the Monitoring Officer.

5. Breach of this policy

Breach of this policy may be a breach of the Code of Conduct.

Councillors are asked to see the LGA website for further information - [Social media guidance for councillors | Local Government Association](#)

**Town Clerk
April 2026**

Date of policy: April 2026
Approving committee: Town Council
Date of Committee meeting: 24 March 2026
Next review: